



THE PROCESS

Pre-Sale Home Prep

Vendor Platform

Our virtual design and coordination team will obtain bids directly from vetted, professional vendors, including your preferred service providers. We must engage with all vendors directly before any work has begun, and before any pricing is shown to the homeowner.

Project Begins

Your project will be assigned to a project coordinator. Their goal is to facilitate a seamless experience and to see that your listing is prepared and sold efficiently.

Submission

Submit your project via the online portal. We will reach out to you to confirm receipt and pre-approve your client.



Consultation

Our expert designers will contact you, the listing agent, to discuss scope, budget, and timeframe for your project. Our design team will offer a complimentary virtual consultation to determine the best scope for your listing.

Proposal & Contract

You will receive a professional proposal outlining all services and costs. All service fees are payable by your client at closing, interest-free. After approving our proposal, your client will sign a contract with our team who will move forward with scheduling the project start date thereafter. *Please note, all clients are subject to a soft-credit pull for approval.*

Questions or concerns along the way? Your coordinator and designer are your best contact throughout the process. For further concerns, you can reach our main office (833) 966-6227, M-F 10am-8pm ET.

Payment is due when your listing sells or as otherwise agreed in writing by Raveis Refresh